

Use case 2:

Smart Working Spaces: better business decisions, safer workplaces

Back to work – but not quite business as usual

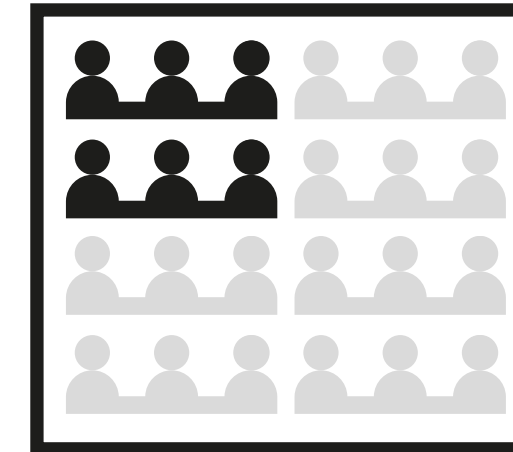
The world is gradually returning to the office, but the way we work might have changed forever. In this next normal, enterprises must consider safety, hygiene, and social distancing – challenges that had rarely been a priority before.



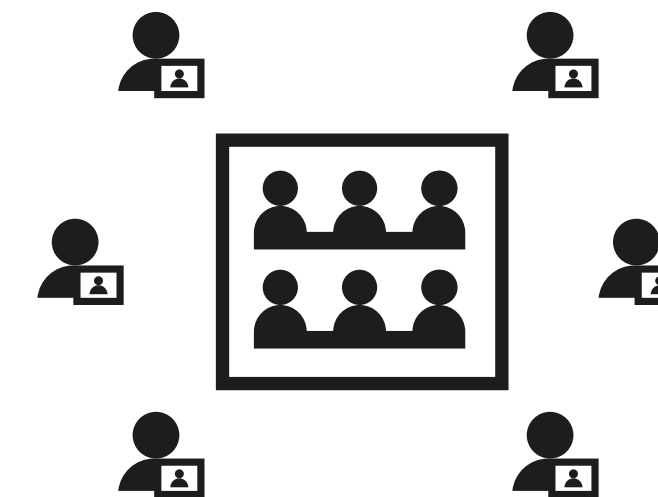
DXC.technology



Microsoft



Spaces that could comfortably accommodate hundreds of employees in close proximity may have to reduce their capacity to a quarter of that. Because of these constraints, physical meetings may become more difficult to arrange than virtual ones.

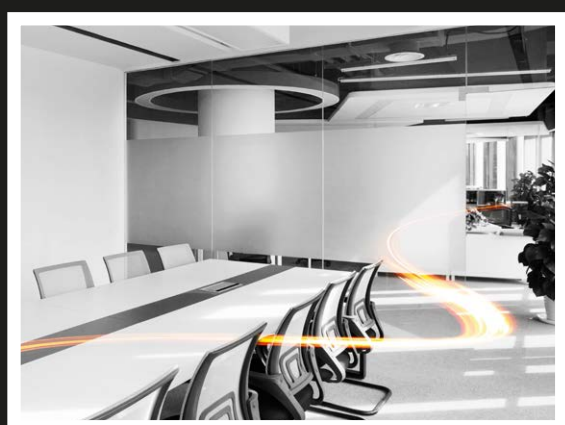


For years now, enterprises have been scrutinizing their real-estate utilization. The trend is towards flexible spaces with fewer fixed desks to accommodate a more mobile, dispersed workforce. Formal meeting rooms are giving way to fluid collaboration spaces. On top of this, the events of 2020 have acted as an accelerator, proving that workforces – even large ones – can be productive and collaborative when working remotely.

So how can you ensure employee wellbeing and safety, and make critical decisions about your business spaces to cope with a rapidly changing situation?

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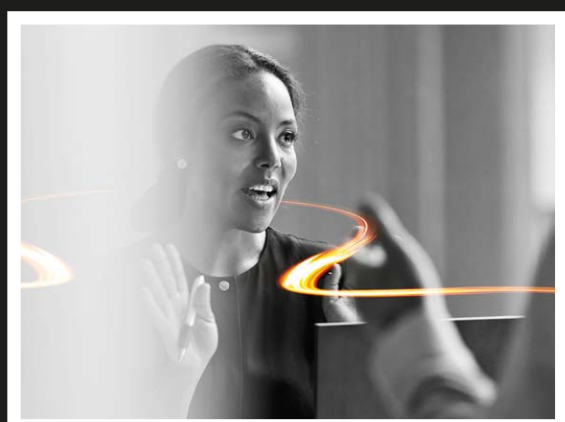
Safety first



Let's imagine a large enterprise. It has 3,000 employees across 8 main sites in the Americas. Right now, its first priority is safety – ensuring that its spaces are clean, that it's not exceeding its occupancy limits for a given space, and that physical distancing is respected.



Staying on top of this means having control of environmental data: Who's in the building and who's in each room? Does anybody have a fever or high temperature? Are the people in that meeting supposed to be there?



Emerging technology, like presence detection, facial recognition, and temperature sensors can relay data to the enterprise and help it monitor. Voice recognition on shared devices like conference room equipment, printers, and copiers reduces the need for physical contact and maintains safe and compliant environments.

Are our workspaces working?

Let's imagine the same company wants to understand more about how it's using its office space and whether it's getting good value. It can surface simple metrics like room utilization no problem, but with Smart Working Spaces, the team can now see beyond just how much time rooms were booked for, and understand how they were actually used – or if they were used at all.

With sensors connected to the Internet of Things (IoT), the organization now has the power to see in real time how many people are in a room. And with advances in facial recognition technology, they could soon see who was in the room, and compare that automatically with who was invited.

When the organization decides to open up a new location in São Paulo, it sizes the office and designs the collaboration spaces in line with the insight it has gained. As part of its Smart Working Spaces managed service, DXC is able to fit out the spaces in just a few days, using standard room configurations that slide seamlessly into the existing collaboration environment.

The company is free to collaborate and make critical decisions, while DXC takes care of the technology behind the scenes.

